826 Boston Volunteer Management Internship

About the Opportunity
The Volunteer Management Intern will work alongside the Community Engagement Coordinator and the Volunteer Team to update volunteer contacts, communicate with volunteers on upcoming shifts, and use Salesforce and Excel to track and update volunteer shift data.

This is an opportunity to learn about the day-to-day operations of a non-profit, gain experience on best practices to support youth, and build connections with 826 Boston members, school communities, and students. This is a hybrid role with the expectation that the Volunteer Management Intern will be in-person at least once a week.

Applicants must be over the age of 18 but need not be currently enrolled in an academic program. The Volunteer Management Intern has a flexible commitment of 8–10 hours per week for a minimum of four months. Interns traditionally serve in the fall (October through December), spring (January through April), or summer (May through August).

Interns who are not otherwise receiving financial compensation will receive a $500 stipend after completing their internship. This position may be eligible for a Federal Work-Study partnership at some schools. If you are eligible for Federal Work-Study, please let us know and we will try to work with your school to see if we are an eligible community partner.

A note about operations during the pandemic: 826 Boston is currently operating programs both virtually and in-person. In-person programming is limited and conducted with public health guidelines in mind. Candidates for this position should be prepared to work all of their hours in-person at one of 826 Boston’s physical location(s). Please read more about our Program.
Covid safety guidelines. All team members must establish that they are fully vaccinated against Covid-19.

Mission:
826 Boston is a nonprofit writing, tutoring, and publishing organization where students in grades K-12 and beyond can share their stories, amplify their voices, and develop as leaders in school and in life.

What you’ll do:
- Update volunteer records and contacts.
- Track volunteer shifts.
- Analyze shift and volunteer data in order to strengthen and continue to expand our outreach and programming.
- Work with spreadsheets platforms like Excel and Salesforce to maintain and analyze volunteer data.
- Work with staff on the Volunteer Management Team, including the Community Engagement Coordinator, Volunteer Engagement Specialists and the Senior Manager of Volunteer and Community Engagement.

Skills and experiences:
826 Boston recognizes that impostor syndrome and the confidence gap might prevent some applicants from applying. Few candidates will have all of the relevant experience listed below, but 826 Boston is committed to assessing candidates with transferable skills and a willingness to be trained for this role.
- Enthusiastic belief in the mission of 826 Boston as evidenced by a passion for writing and working with youth.
- Strong written and verbal communication skills.
- Strong organizational skills and the ability to multitask.
• The ability to take direction, seek counsel when needed, proactively identify needs and opportunities, and propose evaluation innovations.
• Experience with quantitative and qualitative data analysis.
• Proficiency in Excel and similar spreadsheet platforms.
• Proficiency in Salesforce is a plus, but not required.
• Proficiency in Spanish preferred, but not required.

**Application Instructions:** Please complete the [826 Boston Internship Application](#) and upload your résumé, cover letter, and (optional) two letters of recommendation.

Applications will be reviewed by 826 Boston on a rolling basis. If you have questions or would like to check on the status of your application, please contact intern@826boston.org.

**About Us**
826 Boston is part of a national network of youth writing centers, co-founded by the award-winning author Dave Eggers and educator Nínive Calegari, that were named in GOOD Magazine’s “30 Places We Want to Work.” Since opening in 2007, 826 Boston has delivered its free youth writing and tutoring programs to more than 29,000 students and has been recognized by *The Boston Globe* as one of the best places in the city to volunteer. 826 Boston’s youth writers have published their work in *The New York Times, The Boston Globe, and* in numerous award-winning 826 Boston books, including *A Place for Me in the World*, which was hailed as a “triumph of middle school education” by *The Boston Globe*. In 2013, the 826 National network garnered the prestigious American Literacy Prize awarded by the Library of Congress.

**826 Boston Diversity, Equity, and Inclusion Statement**
At 826 Boston, we honor and actively work toward diversity, equity, and inclusion (DEI) across our organization. We are committed to centering the voices of the students who we serve, to creating inclusive spaces, and to incorporating feedback from our community into our
decision-making processes. Our DEI lens is always evolving through the courageous conversations in which we participate and the relationships that we build through our work and service. We strengthen our cultural competency through experience, training, and feedback, which informs the development of all new organizational practices and goals and the evaluation of all existing procedures.

826 Boston is dedicated to providing a platform for student advocacy through writing and publishing opportunities. In our work and mission, we are committed to dismantling white supremacy culture by recognizing that we are complicit in systems of racism and oppression. We will work to hold ourselves accountable in addressing these harmful structures and behaviors. To learn more about our DEI Action Plans across the organization, please click here.